

NeonPanel for Viktor

Your Amazon Data in Slack — Setup Guide

What is NeonPanel for Viktor?

Viktor is an AI coworker that lives in Slack and connects to 3,000+ business tools. When you connect NeonPanel, Viktor gains access to 8 specialist agents and 65+ live data tools covering every part of your Amazon operations — replenishment, COGS, forecasting, P&L, market intelligence, and more.

Instead of logging into dashboards or exporting spreadsheets, simply @mention Viktor in any Slack channel. Viktor queries your live NeonPanel data and delivers a structured answer right in the conversation.

Before You Begin

Prerequisites

- A NeonPanel account — don't have one? Sign up free at my.neonpanel.com/register, then connect your Amazon and Shopify accounts
- A Viktor workspace — free tier at getviktor.com
- A Slack workspace where you have permission to install apps

How This Guide Works

Four steps: (1) install Viktor in Slack, (2) connect NeonPanel inside Viktor, (3) authenticate via OAuth2, and (4) start asking @Viktor questions in any channel. Estimated time: 5 minutes.

Installation Steps

Step 1: Install Viktor in Slack

- 1.1 Go to getviktor.com and click **Get Started for Free**, or search for Viktor in the Slack App Directory.
- 1.2 Click **We use Slack** and authorize Viktor to join your workspace. Viktor will appear as a new workspace member.
- 1.3 Viktor will send a welcome message in Slack. You're ready for Step 2.

Free tier includes \$100 in credits — no credit card required.

Step 2: Connect NeonPanel as an Integration

- 2.1 Open the Viktor dashboard (linked in its welcome message, or at app.getviktor.com).
- 2.2 Navigate to **Integrations** and search for **NeonPanel**.
- 2.3 Click **Connect**. This gives Viktor access to NeonPanel's MCP API and 65+ data tools.

NeonPanel connects via MCP (Model Context Protocol) — the same open standard that powers NeonPanel's Claude integration. Connect once; every team member benefits.

Step 3: Authenticate Your NeonPanel Account

- 3.1 After clicking Connect, you'll be redirected to NeonPanel's OAuth2 page. Click **Authorize**.

Don't have a NeonPanel account yet? Create one free at my.neonpanel.com/register, then connect your **Amazon** and **Shopify** accounts inside NeonPanel — this gives the agents access to your live business data.

- 3.2 Log in with your NeonPanel credentials (email and password from my.neonpanel.com).
- 3.3 Once authorized, you'll be redirected back to Viktor. NeonPanel will show as **Connected**.

OAuth2 is a secure, industry-standard protocol. Your password is never shared with Viktor. Data is fetched live at query time — nothing cached between sessions.

Step 4: Ask Viktor in Slack

- 4.1 In any Slack channel, type **@Viktor** followed by your question.
- 4.2 Viktor selects the right NeonPanel agent automatically and queries your live data.
- 4.3 Viktor delivers a structured answer — text, tables, or a full report — right in the channel.

Example questions to try:

“@Viktor which POs should I place this week based on current stock?”

“@Viktor pull my P&L for last quarter and break down COGS by product.”

“@Viktor generate a 90-day forecast for my top 10 ASINs.”

“@Viktor show me keyword gaps where competitors are gaining search share.”

You're Ready to Use NeonPanel in Slack

Eight specialist agents are now available through @Viktor in any Slack channel. Each agent activates automatically based on what you ask, pulling live data from NeonPanel.

Meet the 8 Specialist Agents

Neon (Customer Success): Onboarding, data import, account setup

Dorian (Replenishment): PO planning, reorder points, stockout risk

Nina (Supply Chain): Inventory tracking, shipment status, COGS analysis

Mark (Marketing Research): Listing optimization, keyword research, competitor analysis

Marta (Accounting): P&L analysis, general ledger, revenue reconciliation

Kio (Forecasting): Sales forecasts, demand planning, scenario analysis

April (Market Intelligence): Keyword gaps, competitive landscape, click share analysis

Sanjay (Financial Analyst): Cash flow planning, budget analysis, margin improvement

Troubleshooting

Q: Viktor doesn't respond to @mentions

Make sure Viktor has been invited to the channel. Type `/invite @Viktor` in the channel. Viktor can only see channels it's been added to.

Q: NeonPanel integration not showing in Viktor

Check that MCP access is enabled on your NeonPanel plan. Log into my.neonpanel.com to confirm, then retry from the Viktor dashboard.

Q: OAuth2 authentication fails

Double-check your NeonPanel email and password. Reset at my.neonpanel.com if needed. Make sure you're using the account with your Amazon data connected.

Q: Agents return no data

Ensure Amazon and Shopify are connected inside NeonPanel. The agents pull live data — if no accounts are linked, there's nothing to query.

Q: Integration disconnects after a while

*OAuth2 tokens expire periodically. In Viktor's Integrations settings, click **Reconnect** next to NeonPanel. Takes under 30 seconds.*

Questions? Visit <https://help.neonpanel.com> | Viktor docs: getviktor.com/docs | Email: support@neonpanel.com